



Quality Guarantee

Hardware & Handles Cabinet Handles & Knobs are designed and manufactured to the highest standards in quality, style, appearance and durability.

We guarantee our Handles & Knobs against defects in workmanship or materials. Should there should be any issues with the product Hardware & Handles will supply the same or an equivalent product free of charge.

Warranty Period – Hardware & Handles, Handles and Knobs are covered for the **lifetime** of the product as long as the original purchaser can provide a description of the defect and reference to original documentation of being the original purchaser.

Requesting a Replacement Product

- All enquires for a replacement product are to be actioned through the original purchaser
- Reference to the original Invoice and or Job Reference/Order No./Date installed etc. are to be supplied
- Contact the Hardware & Handles Office via Email with a full description of the issue and photo's (if available)
- A Hardware & Handles team member will contact you in a timely manner

Warranty Exclusions

The warranty does not cover

- Product failure caused by improper installation
- Improper cleaning and issues caused from using abrasive cleaning products
- Damage caused by accident
- Neglect
- Tarnishing or deterioration of the decorative finish
- Outdoor Use

Marine

These products have not been designed specifically for marine applications and as such it is incumbent on the purchaser to ensure their suitability

For LED Lighting is as follows:

Lighting Product Warranty

All Hardware & Handles lighting products offer you the warranties under the consumer protection legislation. Our warranty is for one year from the date of purchase. The warranty is void if the lighting products are used with a transformer sourced from another supplier.